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Effective Marketing Strategies for Promoting Eco-Friendly Travel Destinations: A Study of Consumer Behavior and Sustainable Tourism Growth

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Abstract

The importance of sustainable tourism practices in the face of global environmental challenges like climate change, resource depletion, and biodiversity loss has grown. Eco-friendly travel destinations, which prioritize conservation of natural and cultural resources while providing socio-economic benefits to local communities, have gained momentum. However, promoting these destinations requires an understanding of consumer behavior, preferences, and attitudes towards sustainability. This study explores the effectiveness of marketing strategies in promoting eco-friendly travel destinations and their influence on consumer behavior and sustainable tourism growth. The research employs a quantitative research design to analyze consumer behavior and the effectiveness of marketing strategies for eco-friendly destinations. Data was collected through structured questionnaires distributed to a sample population of 500 travelers, selected from a broad demographic range. The survey assessed consumer awareness of eco-friendly destinations, their motivations for choosing such destinations, and the marketing channels that influenced their travel decisions. Key variables included environmental awareness, price sensitivity, perceived authenticity, and brand loyalty toward eco-friendly destinations. Factors such as social media marketing, influencer endorsements, and digital advertisements contributed to shaping consumer perceptions and travel preferences. A factor analysis was conducted to identify the most significant marketing elements that affect consumers' decisions. Preliminary findings indicate that digital marketing strategies, particularly through social media platforms like Instagram and Facebook, have a profound impact on the decision-making process of travelers seeking eco-friendly destinations. Ecocertifications and sustainability labels enhanced consumer trust and perceived value, leading to a higher likelihood of booking eco-friendly accommodation or tours. Price sensitivity emerged as a moderating variable, with younger travelers being more likely to pay a premium for sustainable travel options. The study concludes that to promote sustainable tourism growth, marketers must not only highlight the environmental benefits but also effectively communicate the social and cultural experiences offered by eco-friendly destinations. Collaborations between destination marketers, environmental organizations, and local communities are needed to develop cohesive strategies aligned with sustainability principles.

Keywords: Sustainable tourism, Eco-friendly travel destinations, Consumer behavior in tourism, Marketing strategies in tourism.